



## About us

A great journey since 1995

### Cambodia Airports



[Cambodia Airports](#)

[VINCI Airports](#)

[Ethics and Vigilance](#)

### Cambodia Airports

Under a public-private partnership signed with the Royal Government of Cambodia in 1995, Cambodia Airports holds the concession for the development and management of Cambodia's network of international airports serving the capital city of Phnom Penh, Siem Reap, home to the UNESCO World Heritage Angkor Archaeological Complex, and the port city and beach resort of Sihanoukville.

The shareholders of Cambodia Airports are France's VINCI Airports (70%) and Muhibbah Masteron Cambodia (30%), a Malaysian-Cambodian joint venture.

In 2019, all 3 airports handled 11.6 million passengers, served 600 destinations and welcomed 53 airlines.

Key drivers for Cambodia's economy and profile, the airports contributed in 2015 to 17% of the country's total GDP. More than 1.7 million jobs, representing 20% of the country's working population, were related to their activities.

### Mission, vision, values



#### VISION

Moving the world,  
beyond your best  
airport experience.

#### MISSION

We are a public service provider that connects people and communities at the highest airport standards and ensure our stakeholders with sustainable development opportunities.

## OUR "EPICS" VALUES

### EXCELLENCE

We strive for continuous improvement  
We aim at surpassing our previous achievements  
We benchmark with world-class standards and aim at best practices

### PROFESSIONALISM

We commit to a high standard of ethics  
We are responsible at all times  
We believe professionalism is our reputation

### INTEGRITY

We uphold values and principles  
We are proud to demonstrate full commitment and respect of our engagement

### CUSTOMER FOCUS

We have the passion of serving our customers  
We are driven by the constant need to improve our services to our customers  
We want our customers to remember their airport experience and return

### SOLIDARITY AND TEAM SPIRIT

We are united in our actions  
We trust and respect each other  
We support each other and share the same passion

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## Certifications & standards



### Aerodrome certification

This certificate is mandatory to operate an airport. It is delivered by the State Secretariat of Civil Aviation following standards and recommendations from the International Civil Aviation Authority and local regulations.

To be certified as an airport operator, Cambodia Airports has to demonstrate its compliance to all the international standards specifically aimed at providing the best safety services and procedures. To do so, a Safety Management System is in place and Cambodia Airports is audited regularly by Civil Aviation inspectors.



### ISO 9001

Initiated in 2003 and applied at the time to only 2 departments, the ISO 9001 certification is all about Quality. To be certified under this international standard, Cambodia Airports has to comply with a series of requirements including a Quality Management System.

The three airports managed by Cambodia Airports and all the departments are now included in the standard. To maintain its certificate, Cambodia Airports is reviewed every year by BM Trada who acts as an independent auditor.

[Click here for Quality Policy.](#)

### Airport carbon accreditation



This program was created at the initiative of the Airport Council International with the objective to reduce carbon emission and increase airport sustainability.

VINCI Airports is the first international group to commit its airports to the Airport Carbon Accreditation standard. Cf: [VINCI Airports program](#)

In 2020, the 3 international airports were upgraded to Level 2 of the ACA program. [Click here for further information.](#)

### Social responsibility (CSR)

### Ensuring high standards in terms of sustainability



#### Social

**Both the well-being of employees and the fair redistribution of the fruits of growth are essential**

- Building awareness on Health & Safety
- Training & professional career path for our employees
- Castor: Employee savings and share ownership plan

#### Environmental

**Opportunities to make environmental challenges a lever for management, innovation & development**

- Full involvement in « Airport Carbon Accreditation » program
- Latest generation wastewater treatment plants
- Archaeological preventive researches

#### Societal

**Beyond the runway: Long-term commitment and engagement with neighboring communities**

- Road Safety Campaigns in partnership with the Cambodian Red Cross
- Artisans d'Angkor



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